



P.O. Box 638, 305 N. Arch, Royse City, TX 75189 – Metro 972-636-2250–Fax 972-635-2434

Dear Royse City Resident or Business Owner,

This letter is to inform you of the upcoming changes that will be taking effect as of November 1, 2009. Sanitation Solutions will be providing all sanitation and recycling services for the City of Royse City residents. We hope to make this transition as seamless as possible. The transition will take place as follows:

1. IESI is requesting that customers place all IESI trash totes at the curb on their regular scheduled trash day. The week of October 26th thru October 30th the totes will be removed from premises of residents/business owners at that time. Customer's need to continue the use of their IESI toter up until this date.
2. Sanitation Solutions will be delivering new trash totes beginning mid October. All customers will receive the exact number of totes that they are currently being billed for by the City's Utility Department. Each customer will be assigned totes marked with serial numbers in order to identify them to the correct addresses.
3. There will be a sticker located on the lid stating customers designated trash pick up day.
4. Recycling containers will only be delivered to customers who complete a registration form. From those forms a recycling route will be formulated. The route will be updated quarterly for new participating customers.
5. Residential garbage/recycle pickup days:
 - Wednesday: Recycle Day for entire city
 - Thursday: Garbage pickup for residential South of IH30
 - Friday: Garbage pickup for residential North of IH30

Brush Service: All brush must be cut and bundled no larger than 3'x3' then placed at curbside on scheduled trash day.

Commercial Accounts: Your number of scheduled pickups will remain the same.

We appreciate your cooperation during this transition.
If you have any questions or concerns, please contact
The City of Royse City at 305 N. Arch St. or 972-636-2250.